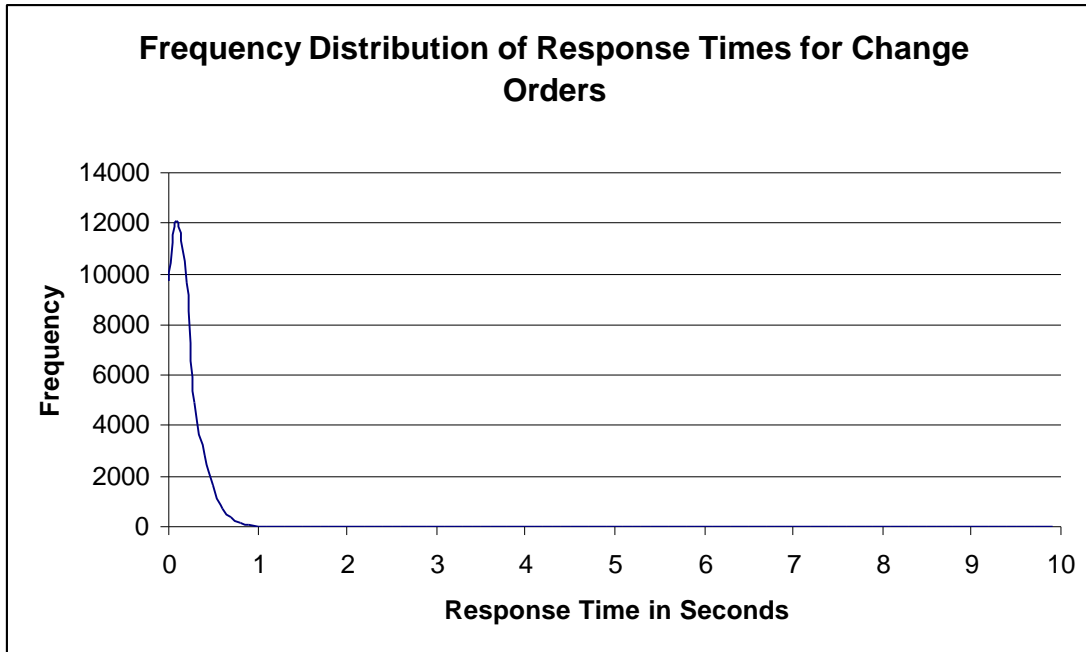
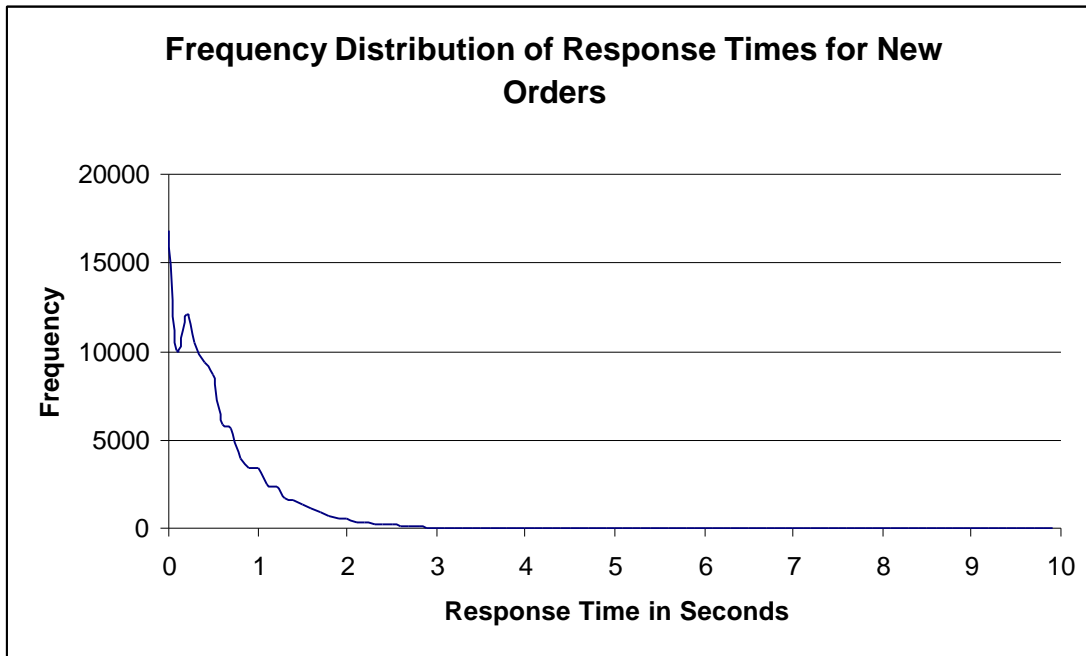
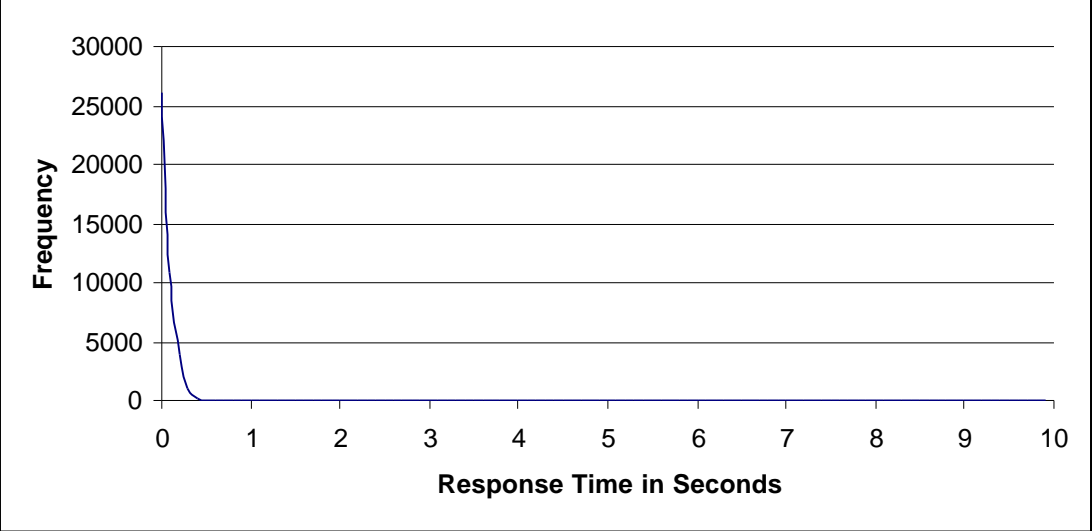


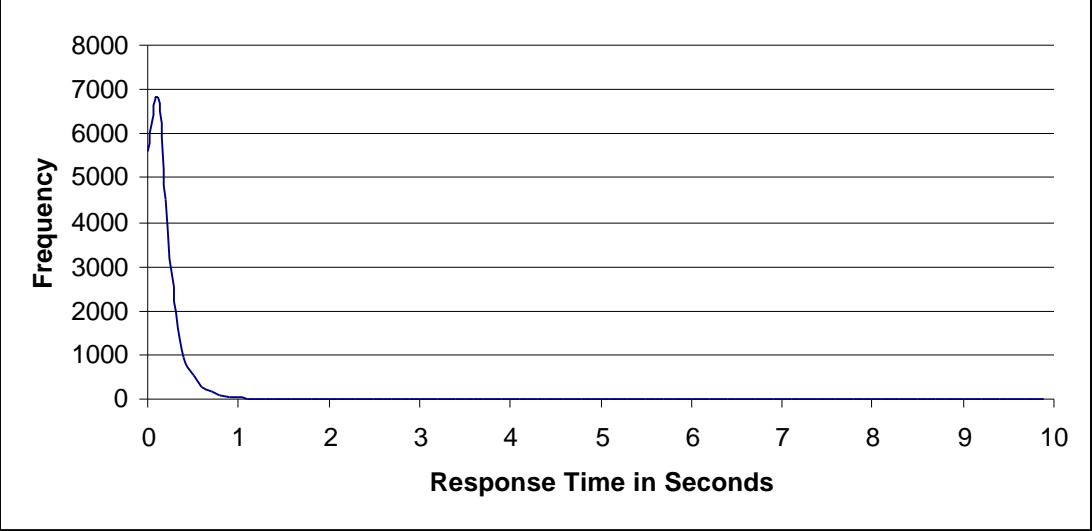
### 5.4.13 Response Times Frequency Distribution Graph

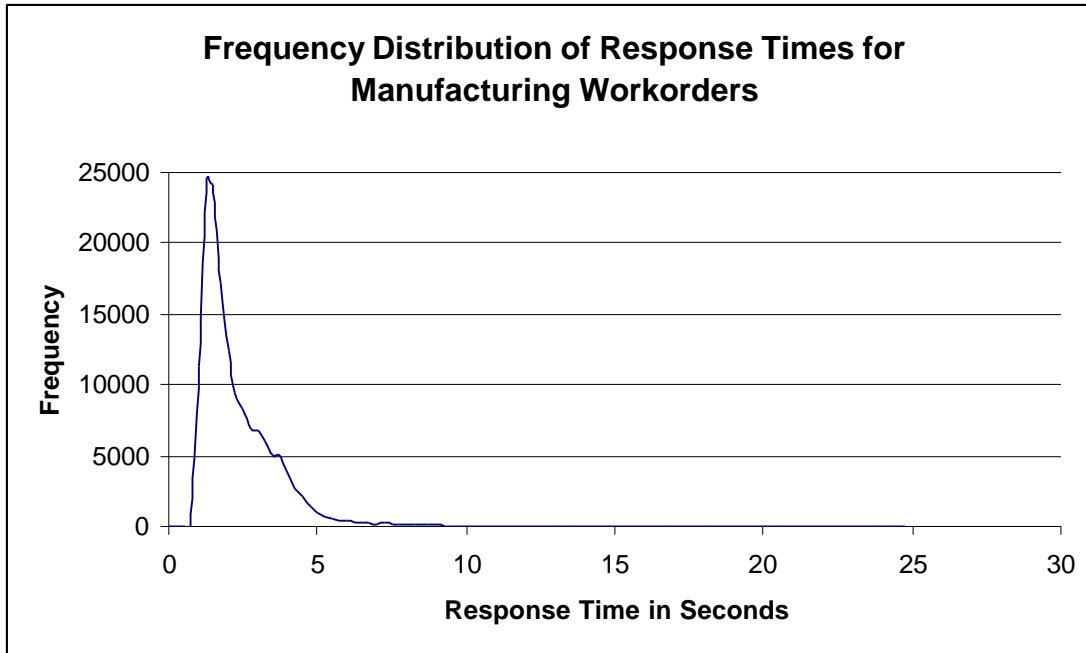


**Frequency Distribution of Response Times for Order Status**



**Frequency Distribution of Response Times for Customer Status**





## 5.4.14 Workorder Throughput Graph

